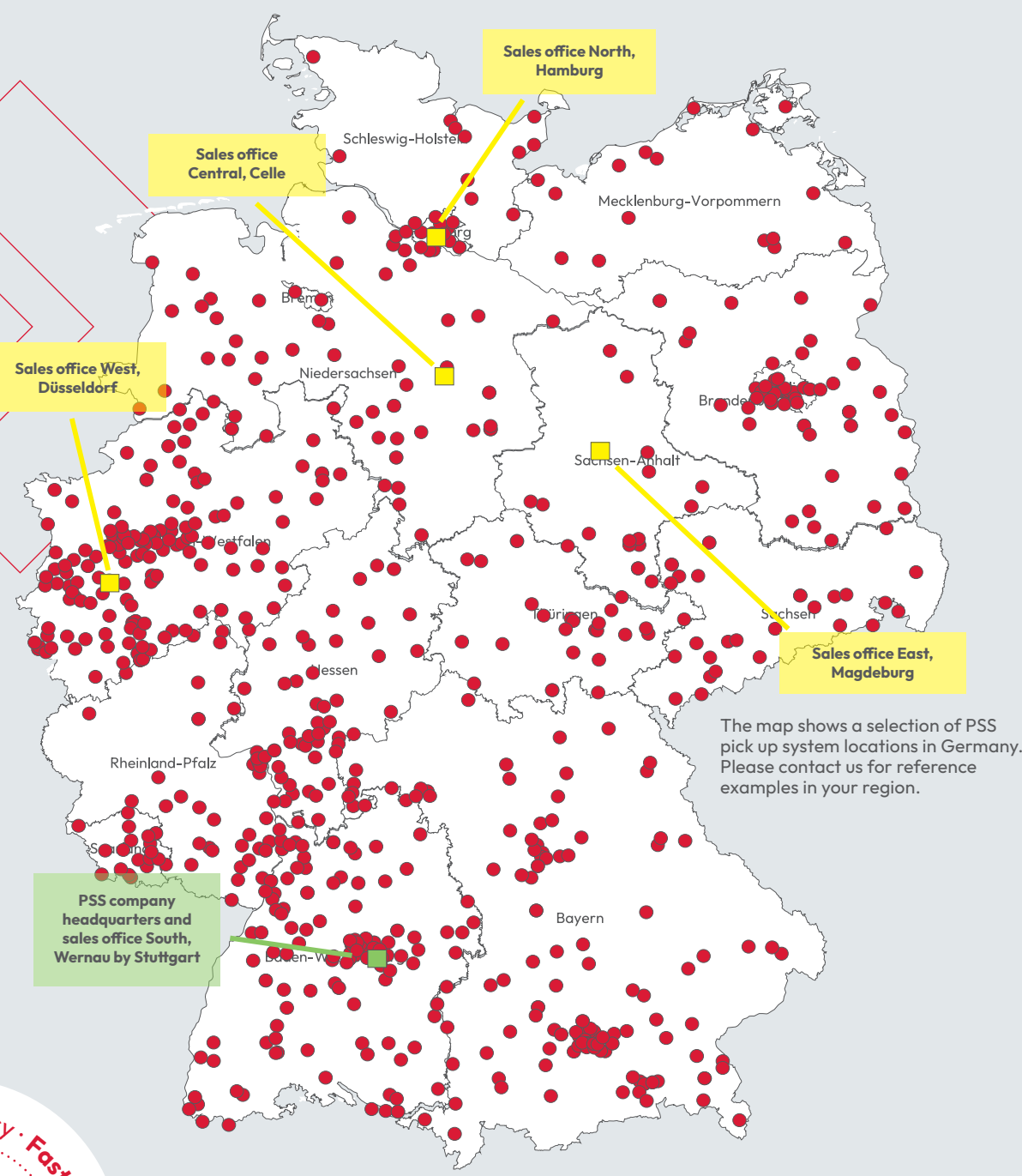


Over 1,000 installations  
in Germany.



Active 24h pick-up systems:



The map shows a selection of PSS pick up system locations in Germany. Please contact us for reference examples in your region.



The PSS 24h pick-up systems  
**More Service.  
More time.  
More profit.**



PSS – Pharma Service Systeme GmbH  
Antoniussstraße 25 · D-73249 Wernau/Neckar  
T +49 (0) 7153 55 89 05  
F +49 (0) 7153 55 89 04  
info@pharma-service-systeme.de  
www.pharma-service-systeme.de



Over 1,000 installations  
in Germany  
One collection point for  
up to 90 pick-ups.





Dipl.-Ing. (FH)  
**Tobias H. Lang**  
Managing Director

# More Service. More time. More profit.

You and your pharmacy team have always been essential to health-care delivery. Your tasks and challenges are constantly increasing, and you have to deliver a wide variety of highest quality services with your team on a daily basis.

We as PSS support your daily routine with our 24h pick-up systems by relieving you in the area of pick-up and thus giving you more time for consultation and sales. In addition, you gain time for all your other important tasks. Especially in times of staff shortages and rising costs, it is important to further increase sales by providing even better advice and strengthening customer loyalty. And our customers do this by up to 20% with our 24h pick-up systems! With our 24-hour pick-up systems, you can also reduce cost-intensive messenger services and delight your customers with 24-hour accessibility to your pharmacy. This is because the concept of „picking up outside opening hours“ is firmly established, especially among the younger generation. The older generation also enjoys this great service because they too appreciate this convenience and flexibility. Once experienced, your customers won't want to miss this collection experience. A highly effective customer loyalty tool for your pharmacy!

In conjunction with e-prescription, you can also serve your customers much faster than any mail-order pharmacy can. Upon request, your customers will automatically receive a message via SMS or e-mail that their medications are ready for collection and can now pick up their medications at any time. Simply great - smart & sexy! Of course, there are many other advantages. I therefore invite you to be personally convinced of the many benefits of our 24h pick-up systems. Call us or send us an e-mail - our sales staff will be happy to advise you on-site at your pharmacy. We soon look forward to counting you among our more than 1,000 customers. You can only win!

Kind regards from Wernau am Neckar,  
**Tobias H. Lang**

04 ➤ Your benefits



06 ➤ Our 24h pick-up system



08 ➤ Our products



16 ➤ Our service







# We know that your time is precious.



**Andrea Ulsamer**  
Pharmacist (PSS-Lite)

„For me, the 24h pick-up system from PSS is above all an extension of opening hours, modern and customer-oriented, simply because it allows me to offer my customers a service that, for me, should take the pharmacy into the future.“



## Your benefits

We know that time and its use is a crucial economic factor. We support you with our 24h pick-up systems so that you can use this time with your customers primarily for consulting and sales. You can store ordered medications easily and conveniently in our 24-hour pick-up system. This relieves your staff of the burden of dropping off owed items, reduces your cost-intensive courier services, and gives your customers flexibility when it comes to collecting their medications. This is how we provide benefits on both sides of your pharmacy counter.

## Benefits for your pharmacy:

- Delight your customers with 24h availability of your pharmacy!
- Reduce costly courier services!
- Be able to devote more time to your customers for consultation and thereby increase your sales!
- Use the 24h pick-up system as an additional employee and alleviate staff bottlenecks!
- Customers will value the flexibility of the 24-hour access to their medications and use the service again and again!
- Relieve your staff especially during peak times! Make your opening hours more flexible!

## Benefits for your customers:

- Provide customers flexibility in picking up their medications even outside of opening hours!
- Impress your customers by eliminating additional waiting times during peak hours!
- Support your customers with the fully automatic SMS or e-mail notification as soon as the medicines are ready for collection (optional)!
- Provide your customers with an attractive and discreet pick-up option!
- Convince your customers with the intuitive, straightforward operation!
- Protect your customers with contactless collection and better protection against infection!

## Benefits for you:

We all draw our strength from a good balance of fulfilling work and relaxation in our free time. Late night and weekend service times along with staff shortages make this difficult for many pharmacy owners to achieve at times.

Given the need for opening hours that are geared to the customers' needs, our PSS pick-up system can relieve the burden by providing out of hours service to your customers. This way you gain time for your other important aspects of your life and can draw strength for your demanding everyday life. You should be worth it to yourself!





# Easy handling. Sustainable service.



► Here's how it works:

Scan the QR code to watch the explanatory video.



1 A customer comes to your pharmacy with their prescription. Unfortunately, the drug is not in stock.



2 You provide consultation to your customer, order their medication, handle payment and give them their secure pick-up number.



3 Once the order has been delivered by the wholesaler, the goods are stored in the PSS pick-up system. Optionally, your customer can be informed automatically via SMS or e-mail.



4 Your customer can now conveniently pick up their medications 24 hours a day, even outside your opening hours - whenever it's convenient for them. The customer can also pay at collection if you have opted for the payment system.

## 24h pick-up system:

Regardless of your opening hours, ordered medications can be picked up at any time. The advancing digitalization in the area of prescriptions and dispensing of medications, as well as staff shortages in many areas, make this forward-looking innovation an important and economical decision for the future. Whether you run a small or large pharmacy, in an urban or rural location, old building or newly planned: We have the right solution for you.

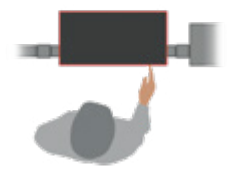






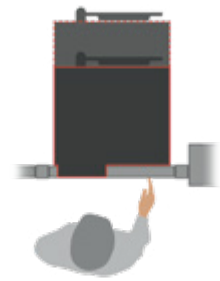
# Our products are geared to your needs.

## PSS -Mini



for 14 + 1 Pick-ups  
Page 10

## PSS -Lite



for 30 Pick-ups  
Page 11

## PSS -Standard



for 60 Pick-ups  
Page 12

for illustrative purposes only

## PSS -XL



for 90 Pick-ups  
Page 13

## PSS -Terminal



for connection to  
picking machines  
Page 14

## PSS -Zubehör

Customize your 24-hour pick-up system to meet the needs of your pharmacy. With our accessories, you can expand almost any PSS product and offer your customers even more convenience.

Page 15

## Collecting medications is this easy for your customers:



Enter secure pick-up number



Remove medication



Confirm removal

## Products overview

› Status 09/2023

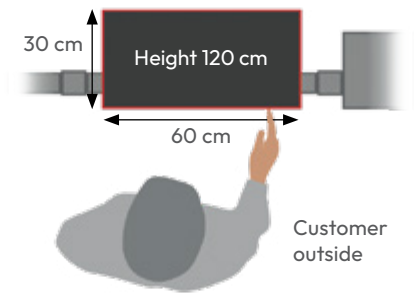
› Product	PSS-Mini	PSS-Lite	PSS-Standard	PSS-XL	PSS-Terminal
› Continuous collection 24h	yes	yes	yes	yes	yes
› QR code interface WAWI usable	yes	yes	yes	yes	yes
› Touchscreen for preparing orders (inside)	no	yes	yes	yes	not required
› Automatic out-of-hours service display (optional)	yes	yes	yes	yes	yes
› Prescription box (optional)	yes	yes	yes	yes	yes
› Dispensing hatch for out-of-hours service (optional)	yes	yes	yes	yes	yes
› Preparation for intercom system (optional)	yes	yes	yes	yes	yes
› Payment system can be integrated (optional)	no	yes	yes	yes	no
› Software module for capacity display at the cash registers/ pharmacy counter (optional)	no	yes	yes	yes	no
› Air conditioner (optional)	no	yes	yes	yes	not required
› Subsequent expansion to larger capacity possible	no	yes	yes	no	no
› Later connection to picking machines possible	no	yes	yes	yes	yes
› Automatic e-mail or SMS dispatch to pharmacy customers (optional)	yes	yes	yes	yes	no
› Painting of aperture possible (RAL colours) (optional)	yes	yes	yes	yes	yes
› Standard size aperture in facade (W x H x D in cm)	60 x 120 x 30 cm	45 x 60 x 5 cm	45 x 60 x 5 cm	45 x 60 x 5 cm	45 x 60 x 5 cm
› Size of 24h pick-up system (storage system) (W x H x D in cm)	60 x 120 x 30 cm	65 x 200 x Depht 55 – 85 cm	102 x 200 x Depht 73 – 80 cm	102 x 245 x Depht 73 – 80 cm	45 x 80 x 30 cm

# PSS-Mini

## Small tool. Great effect.

### The perfect combination for 14 + 1 pick-ups

- Combination of pick-up system and out-of-hours service system
- Stainless steel cabinet: W 60 cm, H 120 cm, D 30 cm
- 14 + 1 storage compartments, 7" out-of-hours service display, secure dispensing hatch
- Installation to the inside or outside
- Preparation for individual intercom unit
- Can be combined with extensive PSS accessories such as automatic out-of-hours service display or prescription box



for illustrative purposes only



**Jürgen Frasch**  
Pharmacist (PSS-Mini)

"We have a PSS pick-up system in all of our pharmacies. My customers appreciate the service of being able to collect their pre-ordered medication outside opening hours. The pick-up machine is also very popular with our elderly customers."



### > PSS-Mini:

Simply scan the QR code to find out more.

outside inside



outside inside

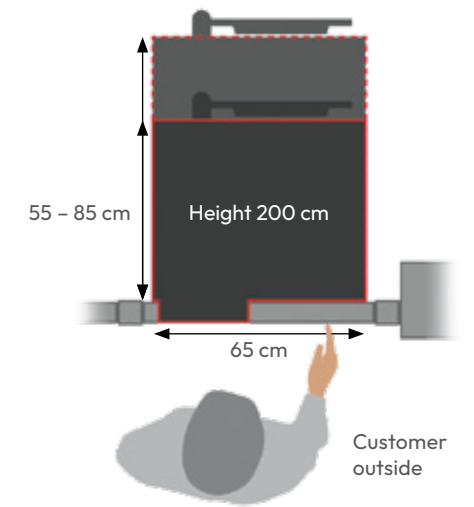


# PSS-Lite

## Called Lite. Is smart.

### The perfect solution for 30 pick-ups

- Dispensing terminal with stainless steel external front:
- W 65 cm, H 200 cm, D 55 - 85 cm
- 30 storage compartments, 7" display, PIN pad
- Individual front design (minimum dimensions: W 45 cm, H 60 cm)
- Storage in temperature-controlled rooms of the pharmacy.
- Safe compartment for forgotten packages
- Can be combined with extensive PSS accessories such as automatic emergency service display or prescription box
- Subsequent connection of dispensing unit to picking machine possible
- Later upgrade to PSS-XL possible without conversion of the dispensing unit



for illustrative purposes only

> There's no such thing as can't.

We integrate all our pick-up systems into the architecture of your pharmacy, even if you have an already established or planned building.



### > PSS-Lite:

Simply scan the QR code to find out more.

outside inside



outside inside



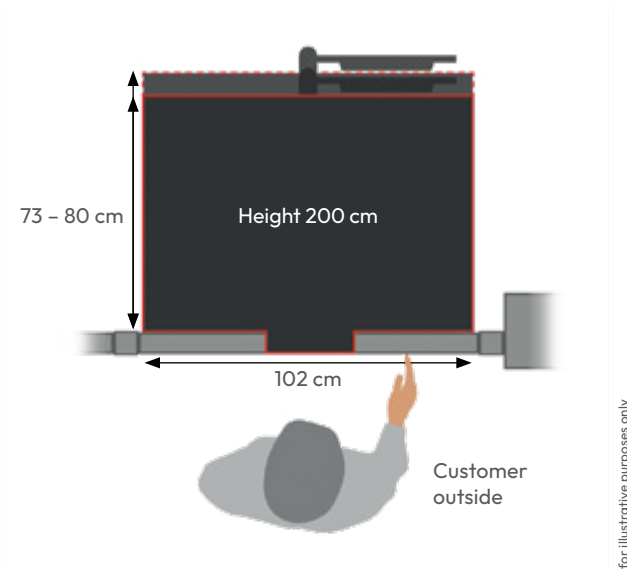


# PSS-Standard

## Called Standard. Is innovation.

### The ideal solution for 60 pick-ups

- Dispensing terminal with stainless steel external front
- Storage cabinet W 102 cm, H 200 cm, D 73 - 80 cm
- 60 storage compartments, 7" display, PIN pad
- Individual front design (minimum dimensions: W 45 cm, H 60 cm)
- Storage in temperature-controlled rooms of the pharmacy.  
Safe compartment for forgotten packages
- Can be combined with extensive PSS accessories such as automatic out-of-hours service display or prescription box
- Subsequent connection of dispensing unit to picking machine possible
- Later upgrade to PSS-XL possible without conversion of the dispensing unit



**Dr. Harald Paulsen**  
Pharmacist (PSS-Standard)

„With the PSS, we are attracting commuters from our own town as customers again. Without the 24-hour pick-up system, they weren't able to come to the pharmacy twice a day within our opening hours [to order and then collect their medications].”



### ➤ PSS-Standard:

Simply scan the QR code to find out more.

outside inside



outside inside

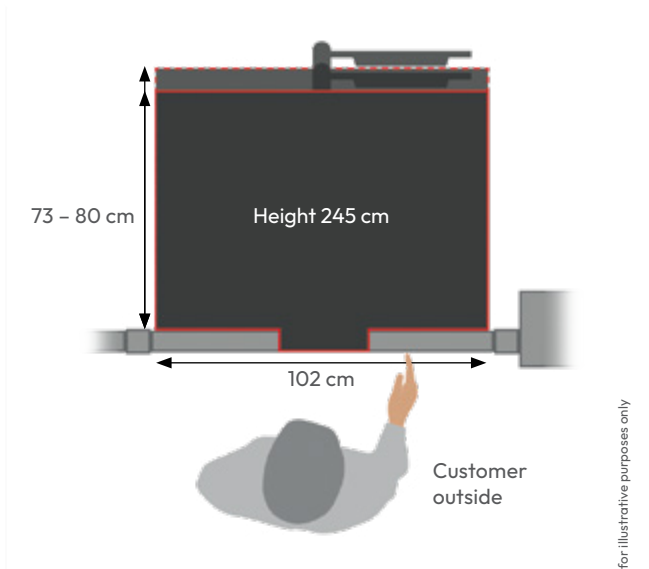


# PSS-XL

## Large system. Many possibilities.

### Our largest solution for 90 pick-ups

- Dispensing terminal with stainless steel external front
- Storage cabinet: W 102 cm, H 245 cm, D 73 - 80 cm
- 90 storage compartments, 7" display, PIN pad
- Individual front design (minimum dimensions: W 45 cm, H 60 cm)
- Storage in temperature-controlled rooms of the pharmacy.
- Safe compartment for forgotten packages
- Can be combined with extensive PSS accessories such as automatic out-of-hours service display or prescription box
- Subsequent connection of dispensing unit to picking machine possible



### ➤ Drive-in.

All PSS pick-up systems can be installed in thoroughfares, spacious driveways and parking lots – also as a customer-friendly 24/7 drive-in service.



### ➤ PSS-XL:

Simply scan the QR code to find out more.

outside inside



outside inside

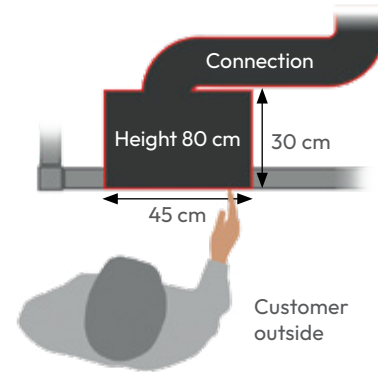


# PSS-Terminal

## Automatically connected. Constantly available.

### For connection to picking machines

- Individual front design (minimum dimensions: W 45 cm, H 60 cm)
- Dispensing terminal with stainless steel external front
- Storage in the pharmacy picking machine
- Connection via conveyor technology and chutes
- Integration with all picking machine manufacturers
- Optionally with extensive PSS accessories such as automatic out-of-hours service display or prescription box



for illustrative purposes only



**Dr. Matthias Kühnle**  
Pharmacist (PSS-Lite)

„My customers are taking to the pick-up system very positively, more than was to be expected. We have numerous customers across all age groups who are very happy to use the pick-up system as an alternative to traditional collection.“



### ➤ PSS-Terminal:

Simply scan the QR code to find out more.

outside inside



# PSS-Accessories

## Our products adapt to your pharmacy.



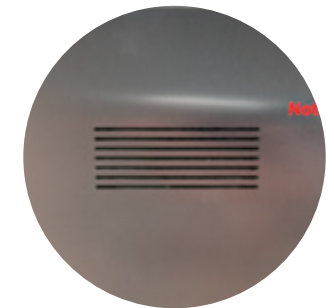
**Automatic emergency service display** Display of the pharmacies that are currently on out-of-hours duty in the area.



**Out-of-hours dispensing hatch** for dispensing outside normal opening hours, can be combined with the prescription box function.



**Prescription box inside and outside** for posting prescriptions. The particularly narrow letterbox slot offers increased burglary protection.



**Preparation for intercom** for out-of-hours contact and communication.



**Bell** for out-of-hours contact and communication.



**Air conditioner** for use in non-air-conditioned pharmacy rooms.



**Payment system** for contactless payment



**Software module for capacity display at the cash registers** for the perfect overview of the current utilization of your system.

## Individual colour matching

### Our products adapt to your pharmacy.

In addition to the colour design of your outer panel, we can also design the storage cabinet itself in a wide variety of colours and décors. This can be chosen to either match the existing design of your pharmacy interior or as a highlight in a special colour – our products can be designed entirely according to your wishes.







# Perfect service for your pharmacy from the beginning.

**Listening, understanding, giving advice. These are all features of the professional service your pharmacy provides every day.**

We work in a very similar way. Our service is also exceptional, at least that's what our customers say. If you are interested in a PSS pick-up system, our service starts with planning support even before you make the purchase.

And that's not all. We are by your side all the way and are also there for you after installation with our team and marketing support. For a good feeling right from the start.



## > Planning – Clever planning for optimal implementation.

We are happy to support you upon request with all aspects of your planning, whether you are building a new pharmacy, renovating or wanting to integrate our PSS pick-up system into your existing pharmacy.

Of course, we can also advise you on determining the optimal capacity for your pharmacy.



## > Training – Intuitive operation explained simply.

Our systems are extremely easy to use. Nevertheless, we support you and your staff with individual training approaches that are completely tailored to your needs. We will provide you and your employees with targeted and comprehensive instructions on how to use the collection system, the emergency service system and the payment system – usually directly on the day of installation. And if required, at any later time.



## > Maintenance – Our service does not end with the purchase.

Our service also includes the maintenance of your system. As part of our maintenance services, we regularly check your collection system on site and also support you with our hotline (also via remote maintenance). You will of course also receive the latest software updates for your product.

# Your advertising is included with PSS.

> To help you convince your customers of the **24-hour pick-up system** you will receive all the necessary advertising material from us.



## > A3 poster for your shop window

Promotional advertising for your 24-hour pick-up system in the window of your pharmacy or on surrounding billboards. Space for your company logo is of course included..

- Two designs available
- Also available in digital format
- Format DIN A3: 29.7 x 42 cm



## > DIN long flyer for your customers

Information made easy. With the DIN long flyer, you can give your customers everything they need to know for trouble-free operation of your 24h pick-up system..

- Three designs available
- DIN long format: 21 x 10.5 cm
- Individually adapted to your system



## > A5 and A6 stand-up displays for your pharmacy counter

Well positioned on the pharmacy counter. With the stand-up display for your pharmacy counter, you can draw attention to the 24-hour collection system even without a long consultation. Available in two sizes.

- Two designs available
- DIN A6 format: 10.5 x 14.8 cm
- Printed on both sides
- DIN A5 format: 14.8 x 21 cm



Over 1,000  
customers are delighted  
with their 24-hour pick-  
up system.

